

## AEO Facilitation Portal

CBIC in its circular no. Circular No. 33/2016-Customs dated 22th July, 2016 <http://www.cbic.gov.in/resources//htdocs-cbec/customs/cs-circulars/cs-circulars-2016/circ33-2016cs-revised.pdf> has decided to merge the two facilitation schemes into a combined three-tier AEO programme.

In this context, strengthening the commitment to trade facilitation and ease of doing business Delhi Customs Zone has launched an AEO facilitation portal <https://www.aedelhicultoms.in/#/home>. The AEO entities using the ports of Delhi Air Cargo, Patparganj, Tughlakabad, Ludhiana and Jaipur can use the portal for lodging requests for priority in assessment/examination. The portal will seamlessly connect all the AEO clients with the Customs Officers posted in Delhi Customs as well as ports of Ludhiana and Jaipur under Delhi Customs (Preventive) Zone who are handling the work of assessment, amendment in Bill of Entry or Shipping Bill, Examination, Drawback, IGST refund( error rectification)

The AEO clients will have to register on the portal by clicking on the link “**AEO Registration Form**” and fill the details mentioned herein. They will get a verification mail on their e-mail and the registration process will be completed after the verification of the email. Post registration AEO clients will get a user id and password which they can utilize for logging on to the portal. The registration process is user friendly and self-explanatory, completely online process. To begin with, the portal will have the following features and utilities for the AEO clients:-

- Prioritize Assessment – "They can raise a request asking the concerned officer to assign priority in assessment to their Bill of Entry or Shipping Bill, as the case may be"
- Prioritize Examination- "They can make a request for getting their consignment examined on priority basis in Import/Export Shed"
- Prioritize Amendment-"They can make a request for expeditious approval for amendment in Bill of Entry or Shipping Bill, as the case may be"
- Prioritize Drawback- "They can make a request to the concerned officer for assigning priority to their drawback claims under Section 74"
- IGST Refund (Error Rectification) – "They can make a request to the concerned officer for resolving the error in their IGST refunds"

For Further information, read the full notification - <http://delhicultoms.gov.in/files/air-cargo-export/public-notices/pn-2019-01-17.pdf>